Minutes STOCKTON HEATH MEDICAL CENTRE PATIENT PARTICIPATION GROUP Wednesday 17 June 2015 5.30pm – 6.30pm

Present: Angela Fell, Diane Bowers, Kath Douglas-Furner, Dave Lamb, Susan Scales-Barlow, Karen Chriscoli, Steph Vardy, Bernie Wilkinson, Zoe Thompson, Peter Locke (Salford Health Improvements).

Apologies: Dorothy Carter, Peter Whitehead, Moyra Pethybridge.

NHS Health Checks (CVD 40-74 year olds)

S:\Scan Folder\NHS Health Checks Leaflets.pdf

Peter Locke, Salford Health Improvements

NHS England have been offering health checks for people aged 40-74 to identify if the person is at risk of developing heart disease, stroke, type 2 diabetes and kidney disease (see the link above for further details). As a Practice we have identified poor uptake of the checks and are working alongside Warrington Borough Council and Salford Health Improvements to provide increased access to the checks. For the next 12 months at regular intervals there will be a bus on the car park offering the checks to our patients. Patients who have not been seen will be sent invites to make an appointment on the bus. Rather than having to have blood tests a week prior to the consultation, the testing can be done at the same time and health advice will be given depending on the results. Nonjudgmental lifestyle advice will also be given.

During this 12 month period, our staff will also receive training – Health Care Assistants – NHS Health Check Training Admin team – Understanding Health Improvements Course (Our admin team will also be having training with Warrington Borough Council – Make Every Contact Count prior to this in August 2015).

Access and Telephones/ Warrington Health Plus – update

Please follow link for presentation given by Karen Chriscoli, given to South Area Board (Warrington) in May. Information relevant for PPG <u>H:\PPG\Presentation_SAB_May_2015_b2[1].pptx</u>

Reminder to group that extended access appointments are offered at evening and weekends to patient with new problems. Patient needs to request password from our reception team. Appointments are aimed at working people or students who cannot attend the surgery during core hours.

First part of telephone upgrade has taken place; we are now awaiting the final stage to be completed by BT.

Stockton Heath Festival

Sunday 5th July 10am to 2pm

Stall will promote Stockton Heath Medical Centre PPG/Warrington Health Plus. Representatives from Practice: Bev Hackwell and Julie Scholes Representative from Warrington Health Plus: Sue Wallis Representative from PPG: Susan Scales Barlow 10-12 Diane Bowers 12-2 Kath Douglas-Furner 12-2 Aim to promote the PPG and encourage new members

NW CCG 111 (Dave)

S:\Scan Folder\NHS 111 Leaflet.pdf

Dave fed back information about NHS 111North West, shared leaflet which gives patients information about the service. (See link above).

Aim for the group for next 12 months:

Communication with wider patient demographics

Mental Health – what provision of care is available for our patients (Janice Lamb to attend next meeting).

Sue Wallis, Warrington Health Plus will also attend next meeting.

Dates for next meeting

14 October 2015: 5.30pm – 6.30pm